

Integrated Management System	Date	01/01/2021
	Rev.1	
Management Policy		

NAUTOR SWAN GLOBAL SERVICE is an organization dedicated to the **yachts maintenance and repair and commercialization of nautical equipment in the Port of Badalona and the Port of Palma**. The organization has implemented an Integrated Management System according to the standards UNE-EN ISO 9001: 2015, UNE-EN ISO 14001: 2015, UNE-EN ISO 45001: 2018 and the EMAS Regulation, the latter only in the Port of Badalona.

Within the context in which **NAUTOR SWAN GLOBAL SERVICE** is located and considering the interested parties' needs and expectations, the organization is committed to:

- comply with the applicable requirements, including the legal ones, the interested parties' requirements and with others to which the organization subscribes related to its significant environmental aspects and its risks for occupational health and safety;
- guarantee the protection of the environment during the performance of its activities; to achieve, as far as possible, the prevention of pollution, especially with regard to the sustainable use of resources and the recovery of waste to avoid its elimination;
- provide safe and healthy working conditions for the prevention of work-related injuries and illnesses;
- eliminate hazards and reduce risks to workers' health and safety;
- provide mechanisms for consultation and participation of workers and their representatives;
- continuous improvement of the management and performance of the management of processes and occupational health and safety.

For this reason, the **NAUTOR SWAN GLOBAL SERVICE** Management establishes as main principles and strategies:

1.- Achieve continuous improvement of customer service through the following actions:

- the customization of the organization's customer service provision through the implementation of corrective or improvement actions for their control / use respectively.
- the provision of a comprehensive service, which includes the management of all maintenance operations of the clients' vessels.

2.- Achieve the growth and sustainability of the organization through:

- the improvement of infrastructures and the renewal of obsolete equipment and machinery.
- the use of products that respect the environment.

3.- Encourage respect for the applicable occupational health and safety requirements by:

- the coordination of business activities with subcontractors.
- the participation, information, training and consultation of all staff, including external workers who carry out work at the facilities, to maintain an adequate level of prevention in the company.

This policy serves as a frame of reference for the establishment of the organization's objectives. **NAUTOR SWAN GLOBAL SERVICE** will communicate it to all its staff and it is available to relevant stakeholders.

Badalona, January 1st, 2021

Signed. Board